



CORONAVIRUS UPDATE

Throughout this very difficult time the health and safety of all of our teammates, partners and customers remains our top priority. We want you to know that we are doing everything in our powers to maintain our stores to the highest standard of cleanliness and safety.

At this time our stores will remain open to serve you, but with reduced hours. Please know however that we are continuing to take precautions such as enhanced cleaning of our stores and encouraging strong hygiene practices amongst our team members. Unless supply is simply unavailable, we will be providing hand sanitizer at checkout and shipping in each location. To further protect our teammates and yourselves, we ask that when you are in one of our stores, you practice safe social distancing.

We are doing our best to reduce the spread of this horrible virus. If we work together and support one another, we will get through this stronger and more united.

Here is a list of some of the precautions we are taking across our stores for everyone's safety;

Store Hours

- Store Hours have been adjusted to open at 10:00AM and close at 4:00PM Monday to Saturday. All stores will be closed on Sundays.
- For your convenience, one-on-one appointments can be booked outside of these hours with your sales associate.

Stores and Shipping/Receiving Facilities

- Our store and shipping/Receiving facilities will be sanitized daily. We will be stepping up efforts to disinfect high traffic areas such as point of sale and shipping areas including door handles and payment terminals.
- Anti-bacterial soap will be made available within each of the stores washrooms with signage about hand washing.
- Social distancing signage will be increased and employees will be encouraged to practice social distancing guidelines as set out by the Canadian government.
- Cashiers and shipping/receiving associates will be provided latex gloves.

Vendor Meetings

- Vendors are asked to refrain from any on-site visits to the stores and instead remain available via phone or email for any technical support.