



April 6, 2020

*** IMPORTANT MESSAGE REGARDING COVID-19 ***

Following the Government of Ontario’s decision to further stop the spread of the Covid-19 virus by expanding the list of non-essential businesses that can remain open as of April 4th, 2020, at 11:59 pm; We had no choice but to close all locations for customer entry for a period of 14 days. Although our doors will remain closed to the public during this period, we remain committed to serving our customers by offering many of the services you have become accustomed to for years.

Curb Side Pickup Service is available to the public at all our locations but require scheduling. Scheduling can be made through our coordinator. The curbside pick schedule is as follows:

Store	Monday	Tuesday	Wednesday	Thursday	Friday
Etobicoke	10am – 1pm		10am – 1pm		
Samor		10am – 1pm		10am – 1pm	
Mississauga	1:30pm – 3pm		1:30pm – 3pm		
Markham		1:30pm – 3pm		1:30pm – 3pm	
Brampton	9am – 11am		9am – 11am		10am – 1pm

**** **PICKUPS MUST BE SCHEDULED 24 HRS IN ADVANCE**

Coordinator can be reached by phone or email at:

Phone: (416) 640-8827

Email: orders@tubs.com

Delivery To Your Doorstep is available to anyone who has already made purchases or wishes to make a purchase and is in need of this essential service. Please contact the coordinating department to make any delivery requests.

Our **Service Department** is also available and can be reached by email service@tubs.com.

In addition to these services; we also encourage you to contact our coordinator to connect you with one of our Brand Ambassadors for a virtual appointment for any inquiries you may have and offer ongoing guidance. Our Brand Ambassadors will continue to work remotely to provide the best possible service experience. Here is a list of our Brand Ambassadors by location:

Etobicoke	Olga Masuragina	olgam@tubs.com	ext. 2224
	Mia Yamagishi	mia@tubs.com	ext. 2223
	John Gillies	johng@tubs.com	ext. 2225
	Oksana Trykozenko	oksana@tubs.com	ext. 2226
Toronto	Sil Cavaliere	silc@tubs.com	ext. 2415
	Andre Larrivee	andre@tubs.com	ext. 2422
	Madhee Kulkarni	madhee@tubs.com	ext. 2423
Markham	Nosh Kavarana	nosh@tubs.com	ext. 2766
	Daniela Barti	daniela@tubs.com	ext. 2762
Mississauga	Jasjit Hayer	jasjit@tubs.com	ext. 2320
	Frank Spizzirri	frank@tubs.com	ext. 2321
Brampton	Paul Hanspal	paul@tubs.com	ext. 2134

We are currently preparing the launch of our transactional E-Commerce site to better facilitate all your renovation needs. This site will be available soon.

Sincerely,

The TUBS Team